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TECH BULLETIN # 1032

Products Affected:

CTI# 5850 QolorPIX Tape Controller, Eight Output

Overview:

Firmware update 1.0.0.9.0.4 fix for occasional UI lockup.

Details:

The QolorPIX controller can experience a screen lockup after numerous keypresses while navigating menus. The lockup will periodically persist through a power cycle. The 5850 Firmware update 1.0.0.9.0.4 fixes these lockups.

The update firmware and instructions can be downloaded from the CTI website or you may contact CTI to request the files be emailed directly.