

Products Affected:

CTI# 5722M & 5742M QolorFLEX Dimmers

Overview:

The latest firmware for 5722M and 5742M require minimum level of firmware installed in the 5792M SHoW DMX Neo Max radio module.

Details:

5722M and 5742M firmware update 1.0.0 requires the SHoW DMX Neo MAX 5792 radio modules to have 3.3.0.9.0.593 or higher level of code in order to function properly. If the radio code is not updated, the DMX output does not perform to spec.

This product line does not have field re-programmability, therefore, this issues impact should be minimal.